

## Troubleshoot Browsing Issues in Windows Vista

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Have DNS problems in Windows Vists when browsing the Internet, but another computer on the same network is working just fine or you know your Internet connection is working fine?

The problem is most likely to do with DNS cache on that machine hasn't reloaded.

There is two ways of fixing this problem, first by clearing the DNS cache and secondly by restarting the DNS client service, which controls caching of DNS lookups.

### **Clear DNS Cache**

Open up an administrator mode command prompt by right-clicking on the Command Prompt in the start menu and choosing "Run as Administrator"

Now type in the following command:

**ipconfig /flushdns**

This usually clears any issues that might be occurring. Note that if you are using Firefox you should probably also close and reopen, because Firefox has a DNS cache as well.

### **Restart DNS Service from Command Line**

Open up an administrator mode command prompt as above, and then type in the following commands:

**net stop dnscache**

**net start dnscache**

### **Restart DNS Service from Services**

Open up Services in the control panel, or by just typing services into the Start menu search box. Once there, find the "DNS Client" service and click the Restart Service button.

By this point things should now be working again. Open up Internet Explorer and try browsing the Internet again.